

## Role Profile

**Job Title: Test Analyst**

**Department: IT**

**Reports To: Test Team Lead**

### **Purpose of Role:**

Reporting to the Test Team Lead the Test Analyst will be responsible for the design and execution of tests on a range of different test systems including client server and web-based systems, to assist in the delivery of high quality product releases.

### **Key Accountabilities:**

- Analysis of Requirement documentation and specifications to determine test requirements
- Creation of test scripts to ensure full coverage of the system under test
- Analysis of Regression test requirements
- Execution of functional and regression testing
- Ensuring issues found during testing are fully investigated and re-creatable before being raised as a defect and that sufficient information is recorded to assist with resolution
- Monitoring of defects raised from testing, updating details and status as required
- Provision of progress reports to the Test Lead
- Establishing and maintaining good relationships with Project Managers, Business Analysts, Developers and Key Business Users

### **Performance Behaviours:**

Gets Results / Team Working / 'Can do' innovative approach / Organisation and Planning / Ownership / Quality-Driven Approach

### **Essential Skills/Qualifications:**

- 2+ years testing experience
- Good analytical skills and problem Solving
- Experience of working to tight deadlines and ability to work well under pressure
- Able to analyse Requirements, Specifications and Detailed Design Documents to determine test requirements
- Understanding of test processes and methodologies
- Experience of testing Client Server and web based applications.
- Solid knowledge of Microsoft office applications
- Effective defect management from raising defects to monitoring through to resolution
- Excellent verbal and written communication skills
- Enthusiastic and flexible attitude
- Resourceful and self-motivated
- Methodical, structured and logical thinker
- Working experience of methodologies including V-model, Waterfall and Agile



**Desirable Skills/Qualifications:**

- ISEB/ISTQB Software Testing qualification- Foundation or Intermediate level
- Thorough practical understanding of the Software Development Life Cycle (SDLC)
- SQL knowledge
- An understanding of Stress and Performance Testing
- Automated testing experience
- Experience of creating Test Plans
- Mortgage Industry experience

**Our people embrace our values:**

**Fair** - We are open minded and make unbiased, consistent decisions.

**Accountable** - We take ownership of situations so that our customers experience efficiency.

**Customer first** - We understand what our customers want and build strong relationships.

**Transparent** - We communicate clearly and concisely, ensuring that we are open with information.